

## Joann Poremba

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**From:** Chris Norton  
**Sent:** Tuesday, August 17, 2021 5:02 PM  
**To:** Chris Norton  
**Subject:** FW: Kensington families - COVID Update

Dear Kensington Family Members & Responsible Parties,

Unfortunately, today, we had another Staff member test positive. This Staff member is part of our therapy staff, and happens to also be fully vaccinated. This does require us to continue in lock-down mode. We will continue to test the residents and Staff twice a week for COVID. Trying to stay upbeat, we have done an excellent job keeping the residents safe from COVID so far (knock on wood). I will send a follow-up e-mail next week on where we stand with everything.

Compassion visits will still be allowed to continue, those visits do require prior approval, so please call the front desk to schedule. These visits should be conducted by POA or close relative that is listed on face sheet (the goal being to limit the exposure to the resident and the building).

Compassionate care situations do not exclusively refer to end-of-life situations. Examples of other types of compassionate care situations include, but are not limited to:

- A resident, who was living with their family before recently being admitted to a Home, is struggling with the change in environment and lack of physical family support.
- A resident who is grieving after a friend or family member recently passed away.
- A resident who needs cueing and encouragement with eating or drinking, previously provided by family and/or caregiver(s), is experiencing weight loss or dehydration.
- A resident, who used to talk and interact with others, is experiencing emotional distress, seldom speaking, or crying more frequently (when the resident had rarely cried in the past).

SKYPE Visits will no longer use the sign-up genius for scheduling. If you would like to schedule a SKYPE Visit, please call the Activities department, and they would be happy to assist you, 330-562-3120.

The below numbers are unchanged from last week:

Updated COVID numbers:

- Confirmed cases among staff since 5/1/20: 33
- Confirmed cases among existing residents since 5/1/20: 16
- Confirmed cases among contractors since 5/1/20: 2
- New admissions with confirmed cases since 5/1/20: 0
- Total new cumulative cases since 5/1/20: 51